

About the Presenter:

Keith Crochiere is CEO of EAP Network, which provides counseling and consultation services to one hundred organizations in New England. Keith is a psychologist with over 35 years experience as an employee assistance professional. He is a published expert on employee performance and behavior issues and is frequently asked to speak on a variety of human resources topics such as working with difficult people, conflict negotiation, giving and receiving feedback, and listening skills. Keith has held graduate faculty positions at the University of Massachusetts, Boston, Bridgewater State College, and Western New England College, lecturing on chemical dependency, organizational behavior, and management topics.